

Mandatory units		TEST
<b>G20</b>	<b>Ensure responsibility for actions to reduce risks to health and safety</b> <i>This unit is about providing you with the knowledge, understanding and skills to be responsible for health and safety in the workplace.</i>	x
<b>G7</b>	<b>Advise and consult with clients</b> <i>Through this unit you will learn the art of consultation with your clients, using a variety of methods to clarify their ideas and requirements for hair services. Being able to make suitable suggestions based on a variety of methods will provide the information that you will need on which to base your recommendations.</i>	✓
<b>G17</b>	<b>Give customers a positive impression of yourself and your organisation</b> <i>All of us enjoy the experience of good service, this unit is all about communicating with customers and giving a positive impression whenever dealing with a customer and also giving a positive impression of your organisation and the customer service it provides.</i>	x
<b>GH8</b>	<b>Shampoo, condition and treat the hair and scalp</b> <i>Through this unit you will learn the skill of shampooing, conditioning and treating the hair and scalp using a variety of products and massage techniques. You will develop a sound knowledge of shampooing and conditioning products which will enable you to provide your client with good aftercare advice.</i>	✓
<b>GB3</b>	<b>Cut hair using basic barbering techniques</b> <i>This unit is about the precision cutting skills involved in barbering to achieve a variety of looks and neckline finishes for men using club cutting, scissors over comb, clippers over comb, thinning and freehand techniques.</i>	x
<b>GB4</b>	<b>Cut facial hair to shape using basic techniques</b> <i>This unit is about cutting beards and moustaches to maintain existing shapes using scissors over comb, clippers with attachment, clippers over comb and freehand cutting techniques. Part of this service is to provide your client with good aftercare advice.</i>	x
<b>GB5</b>	<b>Dry and finish men's hair</b> <i>Develop the skill of blow drying, finger drying and finishing techniques on a variety of hair types. Being able to identify the capability of your clients hair will allow you to choose from a range of products, tools and equipment to complete the look. You will need to demonstrate the ability to finish the hair with and without heated styling equipment, and part of this service is to provide your client with good aftercare advice.</i>	✓
<b>Optional units</b>		
Group 1: a minimum of 1 unit and 3 credits   Group 2: a minimum of 1 unit and 4 credits		
<b>Group 1</b>	<b>G4</b> <b>Fulfil salon reception duties</b> <i>This unit is about the important skills of welcoming and receiving people entering the salon, handling enquiries, making appointments, dealing with client payments and generally maintaining the reception area. Dealing with people in a polite manner whilst questioning them to find out what they require forms an important part of this unit. (3 credits)</i>	x
	<b>G8</b> <b>Develop and maintain effectiveness at work</b> <i>This unit is about taking responsibility for improving your performance at work and working well with your colleagues so as to make a positive contribution to the overall effectiveness of your salon. (3 credits)</i>	x
	<b>G17</b> <b>Give customers a positive impression of yourself and your organisation</b> <i>All of us enjoy the experience of good service, this unit is all about communicating with customers and giving a positive impression whenever dealing with a customer and also giving a positive impression of your organisation and the customer service it provides. (5 credits)</i>	x
	<b>G18</b> <b>Promote additional services or products to customers</b> <i>Services or products are continually changing in salons to keep up with client's expectations. This unit is all about your need to keep pace with new developments and to encourage your clients to take an interest in them. (6 credits)</i>	x
<b>Group 2</b>	<b>AH21</b> <b>Create basic patterns in hair</b> <i>Develop the artistic skill of cutting patterns into hair. Being able to identify the condition of your client's hair, skin and scalp will determine which tools and techniques to use. You will design and create curves and straight lines as part of the service. (4 credits)</i>	✓
	<b>GB2</b> <b>Change men's hair colour</b> <i>Learn how to change hair colour using semi-permanent, quasi-permanent, permanent and lightening products. The use of a variety of colouring techniques such as full head, re-growth and highlighting and/or low-lighting effects provide the basis for all hair services at level 2. (11 credits)</i>	✓
	<b>GH14</b> <b>Perm and neutralise hair</b> <i>Through this unit you will learn how to develop your perm winding techniques to provide basic perming and neutralising services for your clients. Using these techniques you will demonstrate the three main sectioning winds which are directional, brick and '9' section. Being able to identify the condition of your client's hair, skin and scalp will determine which products and technique to use. Part of this service is to provide your client with good aftercare advice. (8 credits)</i>	✓